

LYLO OPERATIONS NZ LIMITED
(“Promoter”)

THE ULTIMATE NZ ROAD TRIP GIVEAWAY
– LYLO COMPETITION
(“Promotion”)

CONDITIONS OF ENTRY

1. Information on how to enter the Promotion and the prizes form part of these Conditions of Entry. Participation in this Promotion is deemed acceptance of these Conditions of Entry.
2. The Promotion is open to individuals who:
 - a) Are over 21 years of age;
 - b) Are not management, directors, and employees of the Promoter, EVT Ltd and their related bodies corporate (the EVT Group), their advertising agencies, or members of their immediate families. For the purpose of this clause, ‘immediate family’ means: spouse, ex-spouse, de-facto, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin; and
 - c) Have not been discovered to have breached these Conditions of Entry or Conditions of Entry of previous contests run by the Promoter, (“Entrants”).
3. The Promoter reserves the right to verify the validity of entries and Entrants (including an Entrants age, identity and place of residence) and reserves the right to disqualify any Entrant who the Promoter has reasonable grounds to believe has breached any of these Conditions of Entry, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter’s discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter’s legal rights to recover damages or other compensation from such an offender are reserved.
4. It is a condition of entry that Entrants are able to accept the prize as stated. Inability to accept a prize as stated will deem the participant an ineligible Entrant and the prize won will be forfeited.
5. All prices stated are in New Zealand dollars (NZD) as specified and represent the recommended retail price (“RRP”) and include GST. All references to times and dates are reflected as to times and dates in Australian Eastern Standard Time or Australian Eastern Daylight Savings Time as the case requires. Times are stated using the 24-hour clock.

PROMOTION PERIOD

6. The Promotion commences for Entrants from **Thursday, 4 December 2025 at 12:00 AEDT** and concludes on **Monday, 12 January 2026 at 00:01 AEDT** (“Promotion Period”).

HOW TO ENTER

7. To enter the Promotion an Entrant will be required to:
 - I. Enter via The Ultimate NZ Road Trip Giveaway landing page on the LyLo website [<https://www.lylo.com/road-trips-competition/>]. Entrants must:
 - Submit a 30 – 60 second video and answer the question: *Tell us why you’re ready to hit the road with LyLo Road Trips.*
 - Share the video via a link uploaded to one of the following platforms: YouTube, Vimeo, TikTok, Instagram and Facebook.
 - Ensure the video is set to public or unlisted so it can be viewed. Private social posts cannot be accessed and will not be accepted.
 - Follow us on @staylylo on Instagram and/or TikTok (you must follow at least one channel) and tag in the comments who is coming along for the ride.
 - II. Provide all personal information requested including full name, phone number, email address and social handles.
8. Only One (1) entry is permitted per person. Entrants can only enter in their own name.
9. If there is a dispute as to the identity of an Entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Entrant.

10. Entries are deemed to be received at the time of receipt in the Promotion database and NOT the time of transmission by the Entrant.
11. No responsibility will be taken by the Promoter for any ineligible or lost entries or entries submitted or received by the Promoter after the closing date. Entries that do not comply with these Conditions of Entry, are incomplete, illegible, or submitted or received by the Promoter after the closing date will be declared void.
12. The Promotional Period commences on Thursday, 4 December 2025 at 12:00 AEDT and concludes on Monday, 12 January 2026 at 00:01 AEDT. The Promoter will contact the winner via email by Friday, 23 January 2026, relying on contact details provided by the Entrant.
13. This is a game of skill and chance plays no part in determining the winners. Each entry will be individually judged based on the following criteria:
 - I. Originality and creativity of the video;
 - II. Personality and enthusiasm demonstrated; and
 - III. Storytelling and engagement.
14. The Promoter reserves the right to appoint a replacement winner in the event of an Entrant failing to comply with these Conditions of Entry or claiming the prize by **Monday, 26 January 2026 at 11:59 AEDT**.
15. Any cost associated with accessing the Promotion is the Entrant's responsibility and is dependent on the Internet service provider used.
16. During the Promotional Period, there will be a total of one (1) prize in New Zealand to be won. The prize is comprised of:
 - up to four (4) weeks rental of a LyLo Road Trips campervan up to the value of NZD\$10,920 including Excess Reduction, Road User Charges (RUC), Turnaround Fee;
 - NZD\$100 per week diesel fuel up to a total of NZD\$400;
 - NZD\$500 per week spending money up to a total value of NZD\$2,000;
 - up to NZD\$6,000 for two (2) return economy flights from winner's country of residence as specified in the entry form to Auckland, New Zealand;
 - one (1) night twin-share accommodation for two (2) people at LyLo Auckland in an Ensuite Room to a value of NZD\$153;
 - one (1) night twin-share accommodation for two (2) people at LyLo Christchurch in an Ensuite Room to a value of NZD\$310; and
 - one (1) night twin-share accommodation for two (2) people at LyLo Queenstown in an Ensuite Room to a value of NZD\$394. The Promoter will award the prize based on the judging criteria set out under clause 13 of the entries submitted during the Promotion Period. The total number of nights to be awarded will not exceed 28 nights.
17. The total maximum value of all prizes is up to NZD\$20,177 including GST.

PRIZE CONDITIONS

18. The prize or any unused portion of the prize, is not transferable or exchangeable and cannot be taken as cash, unless otherwise advised. The prize must be taken as stated and no compensation will be payable if the winner is unable to use the prize as stated. No variations are permitted, and the prize must be taken in its entirety. Any unused portion of the prize will be forfeited. Prize redemption, including return travel, must be completed by 30 June 2026.
19. The redemption of the campervan rental and accommodation at LyLo properties in New Zealand are subject to availability at the relevant Promoter Hotel. Return economy flights are on the Promoter's choice of airlines and subject to booking and flight availability.
20. The prize winner is responsible for any airport transfers or related transportation at their own cost.
21. As a condition of accepting the prize, the winner agrees to create, share, and post content on their personal social media channels throughout the prize period, in accordance with the content deliverables determined by the Promoter. The prize period commences on the prize claim deadline date of 26 January 2026 and concludes on the completion of prize redemption by the winner. Each post must tag the LyLo Instagram account [@staylylo] and LyLo TikTok account [@staylylo]. The winner acknowledges that failure to meet these deliverables may result in forfeiture of the prize or other remedies as determined by the Promoter.
22. The content deliverables include:
 - I. Minimum two (2) video vlogs showcasing the LyLo Road Trips experience, to be posted on the prize winner's public Instagram and TikTok accounts, tagging the LyLo accounts [staylylo];
 - II. Minimum twelve (12) stories tagging the LyLo accounts to go live within the duration of the prize period, with the last two (2) stories linking to the LyLo Road Trips landing page [<https://www.lylo.com/road-trips/>];
 - III. Three (3) to four (4) short form videos that LyLo can reshare on their owned social channels. The prize winner's social handle will be credited;
 - IV. Share screenshots of analytics per post; and
 - V. All content captured to be shared with the LyLo Marketing team to potentially share across @staylylo social channels via organic

and paid. LyLo will credit the prize winner's social handle as part of the post.

23. The Promoter accepts no responsibility for any variation in the value, performance, or availability of the prize. The Promoter reserves the right to amend or substitute the advertised prize for a prize of equivalent or greater retail value if, for any reason beyond the Promoter's reasonable control, the Promoter is not able to provide the prize-winner the advertised prize. Any incidental costs relating to the prize that is not specified in these Conditions of Entry as being part of the prize are the responsibility of the winner.
24. As a condition of accepting the prize, the winner and their companion (companion must be aged 18 years or over) must sign any legal documentation as and, in the form, reasonably required by the Promoter, including but not limited to a legal release and indemnity form.
25. The prize winner is responsible for all other expenses and incidentals incurred at the relevant Promoter Hotels, including meals, drinks, laundry charges, activities, hotel car parking, other hotel incidentals, gratuities, service charges, travel insurance, optional activities or excursions, merchandise or any other costs of a related, ancillary or incidental nature and all other ancillary costs. Other expenses or incidentals may be covered by the spending money as part of the prize. Unless expressly stated in these Conditions of Entry all other travel and prize related expenses become the responsibility of the winner. A credit card imprint or cash deposit will be required from the winners at check-in to the Promoter Hotels for all incidental charges.
26. If a winner wishes to extend their stay at the relevant Promoter Hotels, it's at their own expense.
27. The prize winner must be at least 21 years of age and hold a full, valid driver's licence. Provisional or restricted licences will not be accepted. If the licence is not in English, the winner must provide either a certified English translation or an International Driving Permit (IDP) at their own cost.
28. The redemption of the campervan rental requires the winner to complete and sign the Rental Car Application required by the Promoter. No deposit or bond will be required for the duration of the rental, and the insurance excess will be waived in the event of damage to the vehicle or an accident. The prize winner is, however, required to exercise due care and comply with all applicable rules, regulations, and safety precautions while operating the vehicle. The prize winner is responsible for any fines, penalties, or costs incurred due to breaches of traffic laws or negligence. The prize winner must not use the vehicle for illegal purposes, racing or off-road driving.
29. The campervan rental must not be driven by anyone other than the prize winner unless expressly authorized by the Promoter. Any other authorized driver must meet the same requirements as the prize winner as expressly stated in clause 28.

PRIZE WINNERS

30. If any prize winner selected is deemed not to comply with the Conditions of Entry, their entry will be declared invalid, and a new prize winner will be awarded by the Promoter.
31. Each prize, or any unused portion of the prize, is not transferable or exchangeable and cannot be taken as cash. In the case of the intervention of any outside act, circumstance or event outside the Promoter's reasonable control which prevents or significantly hinders the Promoter's ability to proceed with the Promotion or provide the prizes on any dates or in the manner described in these Conditions of Entry, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, pandemic, civil unrest, strike, war, act of terrorism, the Promoter may in its absolute discretion cancel or reschedule the Promotion.
32. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the New Zealand Consumer Guarantees Act 1993 ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all indirect, special or consequential loss or damage arising in any way out of the Promotion.
33. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorized access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of the prize.
34. The Promoter is not responsible for any incorrect or inaccurate information, either caused by the user or for any of the equipment or programming associated with or utilized in this Promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of this Promotion including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorized access to or alteration of claims.
35. Entrants agree that they are fully responsible for any materials they submit via the Promotion including but not limited to comments and

any personal information ("Content"). The Promoter shall not be liable in any way for such Content to the full extent permitted by law.

The Promoter may remove or decline to publish any Content without notice for any reason whatsoever.

Entrants warrant and agree that:

- I. they will provide the Promoter with all original/raw files and high-resolution versions of the content upon request, for the purpose of repurposing and creating derivative works; and
- II. they will grant the Promoter a non-exclusive, royalty-free, worldwide licence to use, reproduce, modify, adapt, publish, and communicate the content in any media for any purpose related to the promotion, in perpetuity; and
- III. they consent to any use of the Content which may otherwise infringe the Content creator's/creators' moral rights pursuant to the *Copyright Act 1994* and warrant that they have the full authority to grant these rights; and
- IV. they will comply with all applicable laws and regulations, including without limitation, those governing copyright, content, defamation, privacy, publicity and the access or use of others' computer or communication systems.

36. The Promoter does not assume responsibility for and expressly excludes any liability in relation to:

- I. any error, omission, interruption, or delay in the operation or transmission of any communication sent to (or by) the Promoter or any Entrant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; or
- II. any technical difficulties with the entry mechanism and does not warrant that the entry mechanism will be available at all times; or
- III. any theft, destruction or unauthorized access to, or alteration of such communications; or
- IV. any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion;
- V. any incorrect or incomplete information, which may be communicated in the course of the administering this Promotion; or
- VI. any government body order or restriction (for example, international or state border closures) which prevents or restricts a prize winner from being able to redeem their prize or stay at a Promoter Hotel.

CAUTION: Any attempt to deliberately undermine the legitimate operation of this Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law.

37. The Promoter may communicate or advertise this Promotion using Facebook or Instagram. However, the Promotion is in no way sponsored, endorsed or administered by, or associate with, Facebook or Instagram. You provide your information to the Promoter and not to Facebook or Instagram. You completely release Facebook and Instagram from any and all liability in connection with this Promotion.

PERSONAL INFORMATION

38. Entry details remain the property of the Promoter. Acceptance of the prize is deemed to be acceptance by the winner of these Conditions of Entry.
39. All claims and any copyright subsisting in the claims become and remain the property of the Promoter. The Promoter collects personal information about Entrants to include Entrants in the Promotion and where appropriate award any offer and/or prize, and Entrant
40. acknowledges that such personal information may also be disclosed to relevant third parties for the specific purpose of administering the Promotion and providing the prize. If the personal information requested is not provided, the Entrant may not participate in the Promotion. By participating in the Promotion, each Entrant also acknowledges that a further primary purpose for collection of Entrants' personal information by the Promoter is to enable the Promoter to use the information to assist the Promoter in improving its goods and services and to contact Entrants in the future with information on special offers or provide Entrants with marketing materials via any medium including mail, telephone and commercial electronic messages (SMS (Short Message Service), MMS (Multimedia Message Service), IM (Instant Messaging) and email) or any other form of electronic, emerging, digital or conventional communications channel whether existing now or in the future. Personal information may also be accessed by the Promoter's marketing and website service providers for the purpose of processing and conducting the Promotion and assisting with marketing communications. The Promoter will take reasonable steps to ensure that third parties to whom the Promoter discloses personal information are bound to protect the privacy of that personal information. By entering the Promotion, each Entrant agrees that the Promoter may use Entrants' personal information in this manner. Entrants can also request to gain access to, update or correct any personal information by contacting the Promoter at the address or phone number below. Entrants wishing to opt out of the Promoter's marketing communications can also use the address or phone number below. All personal information will be stored at the office or in the electronic database of the Promoter. The Promoter collects, uses and handles the personal information of all Entrants in accordance with its Privacy Policy available at <https://www.lylo.com/privacy> and the Privacy Act 2020.
41. The laws of New Zealand apply to this Promotion to the exclusion of any other law. Entrants submit to the exclusive jurisdiction of the courts of New Zealand. This Promotion is void where prohibited.

The Promoter is LyLo Operations NZ Limited (NZBN 9429031596602) C/_ 478 George Street, Sydney, NSW, 2000, Australia, phone number +61 2 9373 6600.